



WITHDRAWAL FORM

To: customer.support@harman.com

Order Number:.....
(You can find it on your order confirmation)

Ordered on /received on:.....
(Order received on d.d.)

Address:.....
(shipment address)

Email address used for JBL account:.....

Reason of return:
.....
.....

Signature:

Date:

Once the form has been completed and signed, please return it by mail to the following address:
customer.support@harman.com

How do I cancel or return my order?

If your order is being prepared for dispatch or is already on its way, we would like you to wait until the articles have been delivered before requesting a return for shipments.

We will issue a refund or exchange as long as the following conditions are with:

- Please send an email to customer.support@harman.com and provide the order confirmation number with this withdrawal form including explanation of the reason of your return. If you require any assistance, please call our Customer Service Center at +44-2070845392.
- The request is made within 30 days of the shipping date.
- The merchandise is returned in the same condition as it was when shipped, and is received in the original packing material and with all of its accessories such as: remote control, cables, antennas, connectors, brackets and owner's manuals.

Once the return is authorized by our customer service, we will supply a shipping label allowing you to return the product for free. Only in case your return has a value below 50 GBP, we will charge a shipping and handling fee of 5.99 GBP. If you require any assistance, you can also call our Customer Service Center at +44-2070845392.